

# **POVISON Professional Terms and Conditions**

Welcome to the POVISON Professional (“POVISON Pro”). The Program delivers special discounts, all-in-one and customization service, and access to selected products only open for POVISON Pro members on POVISON. These POVISON Professional Terms and Conditions (the "Terms") guide the Program. The Terms are a binding legal agreement between you and POVISON ("POVISON," "we," "our," or "us"). By applying to or involving in the POVISON Professional in any event, you affirm that you are fully able and legally competent to agree to and comply with these Terms and Conditions.

## **1. Approval and Benefits.**

To engage in the Program ("POVISON Pro"), you must apply with POVISON or be enrolled by POVISON. POVISON may require certain documentation to verify your trade or business status, which may include but not limit to tax records, business registrations, licenses, certifications, or trade group membership records. POVISON reserves the right to approve or deny any applications to the Program for any reason and at any time in its sole discretion. Approved members of the Program may qualify for discounts, dedicated support, and access to certain products for purchase on POVISON website. Not all applicants will be eligible for the Program and not all products on the POVISON will be available for discounts in the Program. By applying to or being a part of the Program, you also agree to subscribe to emails about the Program newsletter. You may unsubscribe at any time.

## **2. POVISON Points.**

You can earn POVISON Points through certain operations performed by your POVISON Professional account.

POVISON Points are provided to POVISON Pro users at the sole discretion of POVISON. POVISON has the right to (I) terminate POVISON Points in whole or in part with or without notice; (II) change the rules, benefits, conditions of participation

or qualification criteria in whole or in part from time to time; (III) withdraw, restrict, modify or cancel any POVISON Point Award; (IV) rename or redefine plan elements or benefits; or (V) otherwise restrict the continuous availability of POVISON Points, even if the change may affect the value of accumulated POVISON Points.

All calculations with regards to POVISON Points, including but not limited to the value of any POVISON Point Awards, the accumulation of awards or the revision of calculation, will be carried out at POVISON's sole discretion, and such calculation will be deemed as the final calculation.

These terms restrict your participation in POVISON points, and POVISON has the sole right to interpret and apply these terms related to the Points.

POVISON Pro users can accrue POVISON Points in many ways. The POVISON Points can be accumulated by making certain qualified purchases through your POVISON Pro account. The amount of POVISON Points you can get by purchasing qualified products will be displayed in the personal center or digital form during settlement. You will earn POVISON points 30 days after the purchase date. If you return the purchase later, POVISON will deduct any POVISON Points earned from such purchase from your POVISON Point balance.

POVISON reserves the right to modify or delete any currently recognized method of accumulating POVISON Points and exclude specific types of transactions from the accumulation of POVISON Points.

POVISON Points shall be redeemed within 12 months. If they are not redeemed within 12 months, all POVISON Points in your account will expire.

No POVISON Points may be sold, purchased, or transferred without the authorization of POVISON. Violators may be liable for damages and litigation costs, including

reasonable attorney's fees and costs incurred by such violation.

If we determine that the relevant party has violated these terms, POVISON may, at its sole discretion, suspend the party's account and cancel or revoke all previously accumulated POVISON Points without notice; or correct any previously accumulated POVISON Points.

### **3. Quotes.**

POVISON may send you a quote, which is composed of a list of goods put up for sale through the POVISON platform at potentially discounted prices (a "Quote"). Each Quote is intended for a single POVISON Pro user and may only be purchased through the intended recipient's POVISON account. Prices may also be changed without notice due to unforeseen cost increases of imported products, raw materials, or currency fluctuations and the items in a Quote may be out of stock through the Expiration Date. We carefully check pricing and product specifications, but occasionally errors may occur, therefore POVISON reserve the right to rectify both without notice and to withdraw any Quote.

### **4. Return and Refund.**

All returns relevant to POVISON Pro are subject to our Return and Refund Policy on the POVISON platform. As for returns involved a large amount of freight, POVISON keeps the right to make a deduction on the refunded order account to cover the cost of the return shipping charge.

### **5. Miscellaneous.**

POVISON reserves the right to amend these Terms at any time and our sole discretion. If we make changes to these terms, we will provide notice of such changes, such as by posting a notice on our Site or in another manner at our reasonable discretion. Your continued use of the Site following the posting of changes or modifications will confirm your acceptance of such changes or modifications. If you

do not agree with any of the updates to the Terms, you should not use the Program. Except as otherwise stipulated in Section 2, if our changes curtail your rights or further your responsibilities, we will take sensible moves to give you notice of such changes. Your continued use of the Program after such changes indicates your consent to such changes. You may not assign any rights or obligations under these Terms, by operation of law or otherwise, without our prior written consent. Subject to that restriction, the Terms will be binding on, inure to, and be enforceable against the parties and their respective successors and permitted assigns. POVISON's failure to exercise or enforce any provision of these Terms will not constitute a waiver of such provision or any other provision of these Terms.